



It was quite a difficult task selecting the right company to work with on Road Shuttles Taxi office project.

The project objectives were as follows:

1. To develop a system with the most minimal start-up cost
2. A system that is fully scalable to meet future expansion possibilities
3. Easy to use by the operator and the drivers
4. The system should be able to handle different pricing strategies
5. Some bit of accounting work for the drivers and the company.
6. This system should minimize manual rework and make most reporting tasks as automated as possible.
7. Keeping track of vehicle details etc.

In summary, we need something to automate most of the taxi office routine jobs, while keeping tight control of the drivers and integration with a web site.

CMS and Vitalsoft delivered on all counts. Our website is currently one of the best among any taxi operator in the whole of Northamptonshire. The site www.roadshuttles.co.uk speaks for itself when you visit it. Our Taxi service, powered by CMS is presently the best in Kettering and the surrounding villages.

Vitalsoft worked with us on the website basically from scratch, gathering requirements, to draft design, to final completion, testing and full integration with CMS.

The engineers have been very professional, and respond very fast to issues. Their technical support team is also excellent. When working with CMS and Vital soft, you have some confidence that someone will be there 24/7 to help in case something goes wrong. I also liked the fact that I was able to talk directly with the engineers to exchange ideas about the architecture of the system and how I wanted it deployed in our taxi office.

Seeing the end result and how we worked together to achieve it, I believe we made the right decision in choosing Vitalsoft and CMS.

I would seriously recommend Vitalsoft to any taxi operator.

Well done Vitalsoft.

Best regards

Chidi